Division of Health Care Facilities STATEMENT OF DEFICIENCIES (X3) DATE SURVEY COMPLETED (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF GORRECTION IDENTIFICATION NUMBER: A. BU!LDING: _ B. WING TN7103 01/23/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 815 SOUTH WALNUT AVENUE NHC HEALTHCARE, COOKEVILLE COOKEVILLE, TN 38501 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PREFIX PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) N 000 Initial Comments N 000 During an annual licensure survey and complaint investigation #32579 conducted on January 23, 2014, at NHC HealthCare, Cookeville, no deficiencies were cited in relation to the complaint. N 643 1200-8-6-.06(3)(i) Basic Services N 643 (Begin Tag N643) It is the policy of this 2/12/14 facility to have an annual influenza (3) Infection Control. vaccination program that meets regulatory requirements. Some of the many ways (i) The facility shall have an annual influenza that this has been achieved is the annual vaccination program which shall include at least: offering of the influenza vaccine to all employees, in addition the facility 1. The offer of influenza vaccination to all staff and independent practitioners or accept management, medical staff and supervisors stress the importance of documented evidence of vaccination from another vaccine source or facility; vaccinations. 2. A signed declination statement on record No residents were affected by the cited from all who refuse the influenza vaccination for deficiency. Are review of employee other than medical contraindications: records found no other missing paperwork. 3. Education of all direct care personnel about To enhance currently compliant and the the following: direction of the administrator the vaccination program and paperwork has (i) Flu vaccination, been revised. All employees hired since October 2013, were reviewed to ensure Flu (ii) Non-vaccine control measures, and Vaccine was offered and either accepted or declined. The Staff Educator will offer (iii) The diagnosis, transmission, and potential each new hire the Flu Vaccine. Because impact of influenza: the staff educator is a nurse they will administer the vaccine, complete the 4. An annual evaluation of the influenza declination form if declined and maintain all vaccination program and reasons for Flu Vaccine logs. This process will non-participation; continue with all new hires indefinitely. 5. The requirements to complete vaccinations or declination statements are suspended by the Medical Director in the event of a vaccine

Division of Health Care Facilities
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

But the State of t

TITLE

(X6) DATE

Jeremy Stoner, NHA - Administrator - 2/21/2014

STATE FORM

S0XG11

If continuation sheet 1 of 4

FORM APPROVED **Division of Health Care Facilities** (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION COMPLETED AND PLAN OF CORRECTION DENTIFICATION NUMBER: A. BUILDING: _ B. WING 01/23/2014 **TN7103** STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 815 SOUTH WALNUT AVENUE NHC HEALTHCARE, COOKEVILLE COOKEVILLE, TN 38501 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PREFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) PREFIX DATE TAG TAG DEFICIENCY Effective, February 12, 2014 a Continued From page 1 N 643 N 643 quality-assurance program was shortage. implemented under the supervision of the administrator or designated quality-assurance representative will perform the following systematic changes: new hire paperwork specifically pertaining This Rule is not met as evidenced by: to flu vaccinations will be reviewed. Any Based on facility personnel record review, and deficiencies will be corrected on the spot. interview, the facility failed to offer new and the findings of the quality-assurance employees the influenza vaccine. checks will be documented and submitted at the monthly quality-assurance The findings included: committee meeting for further review or corrective action. The Quality Assurance Review of the facility personnel records for six Committee consists of the Medical employees hired within the last four months Director, Director of Nursing, Director of revealed, four of the six employees had not been HIM, Director of Dietary and Administrator. offered the influenza vaccine. (End Tag N643) Interview on January 23, 2014, at 10:35 a.m., with the Director of Nursing at the 300/400 hall nurse's station, confirmed the facility had "lost track" of the new employees at the end of October 2013. and there was no documentation the employees had been offered the influenza vaccine. N1501 1200-8-6-.15 Nurse Aide Training and N1501 2/24/14 (Begin Tag N1501) It is the policy of this Competency Evaluation facility to comply with all regulatory requirements governing the nurse aide All nurse aide training programs must comply training program. Some of the many ways with the federal nurse aide training and this has been achieved has been the in competency regulations, promulgated pursuant to successful training of certified nurse aids. the Omnibus Budget Reconcillation Act of 1987. and with federal labor laws, including but not No residents were affected by the cited

Division of Health Care Facilities

department.

limited to minimum age requirements. Copies of

these regulations may be obtained from the

deficiency.

Division of Health Care Facilities (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: _ B. WING 01/23/2014 TN7103 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 815 SOUTH WALNUT AVENUE NHC HEALTHCARE, COOKEVILLE COOKEVILLE, TN 38501 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PRÉFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) We no longer charge for the certified nurse N1501 N1501 Continued From page 2 aide class and a list was compiled of This Rule is not met as evidenced by: students currently employed and Based on interview, the facility failed to reimburse completing the CNA class. We identified new employees who completed the Nurse Aide 13 students and those students will be Training class provided by the facility and hired as reimbursed for the class on February 24. nurse aides for the charges incurred for the Nurse Aide Training class. Effective, February 1, 2014 a quality The findings included: assurance program was implemented under the supervision of the Administrator Interviews with three Nurse Aide Trainees (NAT) to monitor fees charged for the class. The currently enrolled in the NAT class provided by Administrator or designated the facility, on January 23, 2014, from 10:05 a.m., quality-assurance representative will to 10:10 a.m., in the conference room, revealed perform the following systematic changes: each trainee had been required to pay \$225.00 each month a review of fees charge will be for class materials and training. reviewed. Any deficiencies will be corrected on the spot, and the findings of Interview with the Staff Education Coordinator on the quality-assurance checks will be January 23, 2014, at 10:10 a.m., in the Staff documented and submitted at the monthly Education Coordinator's office, confirmed the quality-assurance committee meeting for NAT students were not employed during the further review or corrective action. The training, and the charge for the class was Quality Assurance Committee consists of \$225.00 for the training and materials. Continued the Medical Director, Director of Nursing, interview confirmed the Staff Education Director of HIM, Director of Dietary and Coordinator had no knowledge of persons who Administrator, (End Tag N1501) had been hired by the facility after completing the class being reimbursed for the cost of the class. Interview with NAT #1 on January 23, 2014, at 10:40 a.m., in the conference room, confirmed the nurse aide had been enrolled in the class that started October 7, 2013, and was hired by the facility on October 30, 2013. Continued interview confirmed NAT #1 had not been reimbursed by the facility for the NAT class. Interview with the Administrator in the Administrator's office on January 23, 2014, at 10:45 a.m., confirmed the facility had not reimbursed nurse aides for the cost of the class after the nurse aides completed the class and

PRINTED: 02/04/2014

FORM APPROVED Division of Health Care Facilities STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X3) DATE SURVEY COMPLETED (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: A. BUILDING: TN7103 B. WING 01/23/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **815 SOUTH WALNUT AVENUE** NHC HEALTHCARE, COOKEVILLE COOKEVILLE, TN 38501 PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) (XS) COMPLETE DATE (X4) ID PREFIX PREFIX TAG TAG DEFICIENCY) N1501 Continued From page 3 N1501 were employed by the facility.

Division of Health Care Facilities